

Privacy Policy of OMNI Health & Wellness

Effective 04/01/2024

Introduction

OMNI Health & Wellness is committed to protecting the privacy and security of our patients' information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our clinics in Cabot and Bryant, Arkansas, use our telehealth services, or interact with us in any other way.

Information We Collect

We may collect personal health information about you, including but not limited to:

- Personal identification information (name, email address, phone number, date of birth, etc.)
- Health and medical information (medical history, current health condition, treatment plans, medication information, genetic testing results, etc.)
- Insurance details and billing information.

Use of Information

The information we collect is used to:

- Provide you with mental health care services, including psychotherapy, medication management, genetic testing, and telehealth services.
- Communicate with you about your care, treatment options, and other related services.
- Process payments and insurance claims.
- Improve the quality of care and services we offer.

Disclosure of Information

Following all federal and state privacy laws and regulations, we may disclose your information to:

- Healthcare providers involved in your treatment.
- Insurance companies for billing and payment purposes.
- Third parties as required by law or in response to legal processes.
- Third parties with your consent for purposes you authorize.

We do not sell or rent patient information to third parties.

Security of Your Information

We are committed to ensuring the security of your information through:

- Implementing physical, technical, and administrative safeguards.
- Limiting access to your information to authorized personnel only.
- Regularly reviewing and updating our security practices.

Your Rights

You have rights regarding your health information, including:

- The right to access and obtain a copy of your information.
- The right to request amendments to your information.
- The right to receive an accounting of certain disclosures we have made.
- The right to request restrictions on the use and disclosure of your information.
- The right to file a complaint if you believe your privacy rights have been violated.

Changes to Our Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on our website or by other means of communication.

Contact Information

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

OMNI Health & Wellness

2796 S 2nd St, Ste E Cabot, AR 72023

Phone: (501) 443-3818

Email: <u>management@aromnihealth.com</u>